



Board of Aldermen Request for Action

MEETING DATE: 2/3/2026

DEPARTMENT: Finance

AGENDA ITEM: Resolution 1542 Approving a Water and Wastewater Leak Adjustment Request

REQUESTED BOARD ACTION

Motion to approve Resolution 1542, approving a water and wastewater leak adjustment request for Monica Olivo.

SUMMARY

The City has received notice from Monica Olivo, a residential utility billing customer, of a repaired water leak and his request for a water leak adjustment. All requirements set forth in Ordinance 2989-18 have been met.

On or about December 29, 2025, the Utilities Division obtained electronic reads of water usage for the month of December. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the December billing cycle, Monica Olivo had started the cycle with a read of 5,831 and finished the billing cycle with a read of 6,084, which resulted in consumption of 25,300 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Monica Olivo has provided proof of repair/maintenance of the burst pipe which caused the high usage during the December billing cycle.

If approved, the leak adjustment would issue a credit of \$319.82 to Monica Olivo utility account.

PREVIOUS ACTION

The Board has approved previous leak adjustments in this fiscal year when conditions have been met.

POLICY OBJECTIVE

N/A

FINANCIAL CONSIDERATIONS

Reduce utility revenues by \$319.82.

ATTACHMENTS

- | | |
|---|-----------------------------------|
| <input type="checkbox"/> Ordinance | <input type="checkbox"/> Contract |
| <input checked="" type="checkbox"/> Resolution | <input type="checkbox"/> Plans |
| <input checked="" type="checkbox"/> Staff Report | <input type="checkbox"/> Minutes |
| <input checked="" type="checkbox"/> Other: Repair Documentation | |

RESOLUTION 1542

A RESOLUTION APPROVING A WATER AND WASTEWATER LEAK ADJUSTMENT REQUEST MONICA OLIVO

WHEREAS, the City approved Ordinance No. 2989-18 amending Section 705.110 of the Code of Ordinances on February 6, 2018; and

WHEREAS, Monica Olivo, a residential utility billing customer with account 15-000950-01, has notified the City of a water leak and is requesting a leak adjustment; and

WHEREAS, the adjustment calculation set forth in 705.110 of the Code of Ordinances as amended has been determined to be \$319.82.

**NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF
THE CITY OF SMITHVILLE, MISSOURI, AS FOLLOWS:**

THAT the conditions set forth in Section 705.110 of the Code have been met and a water and wastewater leak adjustment in the amount of \$319.82 shall be credited to account 15-000950-01 of residential utility billing customer Monica Olivo.

PASSED AND ADOPTED by the Board of Aldermen and **APPROVED** by the Mayor of the City of Smithville, Missouri, the 3rd day of February, 2026.

Marvin Atkins, Mayor Pro-Tem

ATTEST:

Linda Drummond, City Clerk



Water and Wastewater Leak Adjustment Request

Utility Customer Name: Monica Olivo

Utility Service Address: 613 Tomahawk Ct

Utility Account Number: 15-000950-01

The residential utility billing customer referenced above has notified City staff of a water leak and is requesting a leak adjustment. City staff has verified the water consumption of the month(s) in question is more than two (2) times the monthly average for this property, no other leak adjustment has occurred in the previous thirty-six (36) month period, covers a single event and repair receipts have been provided.

In accordance with the Leak Adjustment Ordinance No. 705.110, the Board of Alderman may consider a leak adjustment calculated to be \$319.82 at the Board of Alderman meeting on 2/3/2026.

Upon resolution by the Board of Alderman, I, Monica Olivo, shall make payment in full or make formal payment arrangements with City staff no later than ten days (10) following the Board of Alderman consideration. I understand that failure to do so will result in imposition of late fees and/or disconnection of service.

A handwritten signature in black ink, appearing to read "M Olivo", written over a horizontal line.

Customer's Signature

A handwritten date "1/20/26" in black ink, written over a horizontal line.

Date



Water and Wastewater Leak Adjustment Calculation

Utility Customer Name: **Monica Olivo**

Utility Service Address: **613 Tomahawk Ct**

Utility Account Number: **15-000950-01**

Breaking down key figures in Ordinance 2989-18(C), Adjustment Calculations

1. The adjusted bill(s) shall charge the City's normal water rate on all water volume used up to two (2) times the average monthly water use for this property.

City's normal water rate (per 1,000 gallons): \$11.96
 Average monthly water usage for this property: 3,000 gallons

2. Adjusted bill(s) shall also charge the City's wholesale water rate on all water volume used greater than two (2) times the average monthly water use for this property.

City's wholesale water rate (per 1,000 gallons): \$7.14

3. If the leak is inside the home, the wastewater bill(s) shall not be adjusted because the water volume used will have drained into the sanitary system of the home.

If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater usage for this property.

City's normal wastewater rate (per 1,000 gallons): \$10.17
 Average monthly wastewater usage for this property: 3,000 gallons
 Was the leak inside or outside the home: outside
 Was the wastewater billed winter average or actual usage: actual usage

Calculating the adjustment amount using Ordinance 705.110(C), Adjustment Calculations

MONTH 1	
Original Water Bill Amount	
25,300 gallons @ 11.96 per 1,000 gallons =	302.59
Adjusted Water Bill Amount	
6,000 gallons @ 11.96 per 1,000 gallons =	71.76
+ 19,300 gallons @ 7.14 per 1,000 gallons =	137.80
	209.56
Water Discount =	
	93.03
Original Wastewater Bill Amount	
25,300 gallons @ 10.17 per 1,000 gallons =	257.30
Adjusted Wastewater Bill Amount	
3,000 gallons @ 10.17 per 1,000 gallons =	30.51
Wastewater Discount =	
	226.79

MONTH 2 (if applicable)	
Original Water Bill Amount	
0 gallons @ 11.96 per 1,000 gallons =	0.00
Adjusted Water Bill Amount	
0 gallons @ 11.96 per 1,000 gallons =	0.00
+ 0 gallons @ 7.14 per 1,000 gallons =	0.00
	0.00
Water Discount =	
	0.00
Original Wastewater Bill Amount	
0 gallons @ 10.17 per 1,000 gallons =	0.00
Adjusted Wastewater Bill Amount	
0 gallons @ 10.17 per 1,000 gallons =	0.00
Wastewater Discount =	
	0.00

Total Discount = 319.82

Updated with 11/1/2024 Rates

400 Park Dr
Smithville, MO 64089-9406



(816) 532-0737
taylorpsi@sbcglobal.net

BILL TO

Monica Flores
613 Tomahawk Court
Smithville, Mo 64089

REP	2nd Rep	Visit us on our Website! www.TaylorPlumbingServicesInc.com			DATE	INVOICE #
B					11/24/2025	132100
ITEM	QTY	DESCRIPTION	RATE	N F R	AMOUNT	
RPR021413		Repair Leak in PEX Water Line			217.84	
LAB020010		Cut sheet Rock			84.00	
		1/2 pipe Pex pin hole cut sheet rock to access				
		no gas smell at this time located				
		Thank you for your payment				
		Ck 1137 US Bk				
			Total		\$301.84	

Proud Members of:



A service charge of 2% per month will be added on overdue accounts. Minimum - \$2.00



www.facebook.com/taylorplumbingservices