

**MEETING DATE:** 2/3/2026**DEPARTMENT:** Finance**AGENDA ITEM:** Resolution 1542 Approving a Water and Wastewater Leak Adjustment Request**REQUESTED BOARD ACTION**

Motion to approve Resolution 1542, approving a water and wastewater leak adjustment request for Monica Olivo.

**SUMMARY**

The City has received notice from Monica Olivo, a residential utility billing customer, of a repaired water leak and his request for a water leak adjustment. All requirements set forth in Ordinance 2989-18 have been met.

On or about December 29, 2025, the Utilities Division obtained electronic reads of water usage for the month of December. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the December billing cycle, Monica Olivo had started the cycle with a read of 5,831 and finished the billing cycle with a read of 6,084, which resulted in consumption of 25,300 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Monica Olivo has provided proof of repair/maintenance of the burst pipe which caused the high usage during the December billing cycle.

If approved, the leak adjustment would issue a credit of \$319.82 to Monica Olivo utility account.

**PREVIOUS ACTION**

The Board has approved previous leak adjustments in this fiscal year when conditions have been met.

**POLICY OBJECTIVE**

N/A

**FINANCIAL CONSIDERATIONS**

Reduce utility revenues by \$319.82.

**ATTACHMENTS**

<input type="checkbox"/> Ordinance	<input type="checkbox"/> Contract
<input checked="" type="checkbox"/> Resolution	<input type="checkbox"/> Plans
<input checked="" type="checkbox"/> Staff Report	<input type="checkbox"/> Minutes
<input checked="" type="checkbox"/> Other: Repair Documentation	

## **RESOLUTION 1542**

### **A RESOLUTION APPROVING A WATER AND WASTEWATER LEAK ADJUSTMENT REQUEST MONICA OLIVO**

**WHEREAS**, the City approved Ordinance No. 2989-18 amending Section 705.110 of the Code of Ordinances on February 6, 2018; and

**WHEREAS**, Monica Olivo, a residential utility billing customer with account 15-000950-01, has notified the City of a water leak and is requesting a leak adjustment; and

**WHEREAS**, the adjustment calculation set forth in 705.110 of the Code of Ordinances as amended has been determined to be \$319.82.

### **NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF THE CITY OF SMITHVILLE, MISSOURI, AS FOLLOWS:**

**THAT** the conditions set forth in Section 705.110 of the Code have been met and a water and wastewater leak adjustment in the amount of \$319.82 shall be credited to account 15-000950-01 of residential utility billing customer Monica Olivo.

**PASSED AND ADOPTED** by the Board of Aldermen and **APPROVED** by the Mayor of the City of Smithville, Missouri, the 3<sup>rd</sup> day of February, 2026.

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Marvin Atkins, Mayor Pro-Tem

ATTEST:

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Linda Drummond, City Clerk



### Water and Wastewater Leak Adjustment Request

Utility Customer Name: Monica Olivo

Utility Service Address: 613 Tomahawk Ct

Utility Account Number: 15-000950-01

The residential utility billing customer referenced above has notified City staff of a water leak and is requesting a leak adjustment. City staff has verified the water consumption of the month(s) in question is more than two (2) times the monthly average for this property, no other leak adjustment has occurred in the previous thirty-six (36) month period, covers a single event and repair receipts have been provided.

In accordance with the Leak Adjustment Ordinance No. 705.110, the Board of Alderman may consider a leak adjustment calculated to be \$319.82 at the Board of Alderman meeting on 2/3/2026.

Upon resolution by the Board of Alderman, I, Monica Olivo, shall make payment in full or make formal payment arrangements with City staff no later than ten days (10) following the Board of Alderman consideration. I understand that failure to do so will result in imposition of late fees and/or disconnection of service.

  
Customer's Signature

1/20/26  
Date



## Water and Wastewater Leak Adjustment Calculation

Utility Customer Name: **Monica Olivo**  
 Utility Service Address: **613 Tomahawk Ct**  
 Utility Account Number: **15-000950-01**

### Breaking down key figures in Ordinance 2989-18(C), Adjustment Calculations

1. The adjusted bill(s) shall charge the City's normal water rate on all water volume used up to two (2) times the average monthly water use for this property.

City's normal water rate (per 1,000 gallons): **\$11.96**  
 Average monthly water usage for this property: **3,000 gallons**

2. Adjusted bill(s) shall also charge the City's wholesale water rate on all water volume used greater than two (2) times the average monthly water use for this property.

City's wholesale water rate (per 1,000 gallons): **\$7.14**

3. If the leak is inside the home, the wastewater bill(s) shall not be adjusted because the water volume used will have drained into the sanitary system of the home.  
 If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater usage for this property.

City's normal wastewater rate (per 1,000 gallons): **\$10.17**  
 Average monthly wastewater usage for this property: **3,000 gallons**  
 Was the leak inside or outside the home: **outside**  
 Was the wastewater billed winter average or actual usage: **actual usage**

### Calculating the adjustment amount using Ordinance 705.110(C), Adjustment Calculations

MONTH 1		
<b>Original Water Bill Amount</b>		
25,300 gallons @ 11.96 per 1,000 gallons =	302.59	
<b>Adjusted Water Bill Amount</b>		
6,000 gallons @ 11.96 per 1,000 gallons =	71.76	
+ 19,300 gallons @ 7.14 per 1,000 gallons =	137.80	
	209.56	
	<b>Water Discount =</b>	<b>93.03</b>
<b>Original Wastewater Bill Amount</b>		
25,300 gallons @ 10.17 per 1,000 gallons =	257.30	
<b>Adjusted Wastewater Bill Amount</b>		
3,000 gallons @ 10.17 per 1,000 gallons =	30.51	
	<b>Wastewater Discount =</b>	<b>226.79</b>

MONTH 2 (if applicable)		
<b>Original Water Bill Amount</b>		
gallons @ 11.96 per 1,000 gallons =	0.00	
<b>Adjusted Water Bill Amount</b>		
0 gallons @ 11.96 per 1,000 gallons =	0.00	
+ 0 gallons @ 7.14 per 1,000 gallons =	0.00	
	0.00	
	<b>Water Discount =</b>	<b>0.00</b>
<b>Original Wastewater Bill Amount</b>		
0 gallons @ 10.17 per 1,000 gallons =	0.00	
<b>Adjusted Wastewater Bill Amount</b>		
0 gallons @ 10.17 per 1,000 gallons =	0.00	
	<b>Wastewater Discount =</b>	<b>0.00</b>
<b>Total Discount =</b>		<b>319.82</b>

Updated with 11/1/2024 Rates

**400 Park Dr  
Smithville, MO 64089-9406**



(816) 532-0737  
taylorpsi@sbcglobal.net

**BILL TO**

**Monica Flores  
613 Tomahawk Court  
Smithville, Mo 64089**

REP	2nd Rep	Visit us on our Website! www.TaylorPlumbingServicesInc.com	DATE	INVOICE #	
B			11/24/2025	132100	
ITEM	QTY	DESCRIPTION	RATE	N F R	AMOUNT
RPR021413 LAB020010		<b>Repair Leak in PEX Water Line</b> <b>Cut sheet Rock</b>  <b>1/2 pipe Pex pin hole cut sheet rock to access</b> <b>no gas smell at this time located</b> <b>Thank you for your payment</b> <b>Ck 1137 US Bk</b>			<b>217.84</b> <b>84.00</b>

***Proud Members of:***



**Total** \$301.84

**A service charge of 2% per month will be added on overdue accounts. Minimum - \$2.00**



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